



For Immediate Release
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Service de Police de la Ville de Montreal Selects Niche Records Management System (RMS)

Unified police information system to improve police processes, enhance quality of service delivery and save \$30 million

Montreal, Canada – Niche Technology is pleased to announce that it has won a competitive bid to provide Service de Police de la Ville de Montreal (SPVM), Canada's second largest municipal police service, with an integrated police information management system. Niche's RMS will replace SPVM's 16-year old legacy systems, and will be implemented throughout the entire organization's 4,600 users, including over 4,400 officers.

The SPVM has spent a number of years developing the specifications and requirements for the IDP2 project, with the objective of utilizing cutting-edge technology to support its policing services to the city and people of Montreal. Known as "IDP2", the project aims to improve the quality of service to the citizens of Montreal; give employees the tools to achieve SPVM's objectives; and implement a strategic system to manage police information.

The system will support the management of nearly half a million cases per year and around 10 million transactions. The SPVM expect savings of \$4m by the third year of the project and \$30m over a 15-year period.

"The IDP2 Project is the most important change and technological project of the history of the Service de Police de la Ville de Montréal," says Mr. Yvan Delorme, Director of SPVM. "This shows its importance for our organization. That is why we are so happy to be gathered here today to celebrate the launching of the project."

SPVM has selected Niche RMS as the principal off-the-shelf software product for IDP2, after competitive in-depth evaluations of functional capabilities, technology, and vendor track records. This included several days of hands-on scenario-based tests from real life situations.

"We are pleased and proud that we have been selected as the supplier to help Service de Police de la Ville de Montreal to deliver its IDP2 project," says John James, Director of Operations and Business Development for Niche Technology. "The service is one of the largest in North America and its choice confirms that we are consistently chosen by large police agencies to support their operational policing. I am confident we can work in partnership with the SPVM to deliver their project aims."

Niche Technology won the bid to supply the records management system thanks to Niche's ability to deliver a strategic police information management system with workflow management, high security for sensitive investigations, and robust architecture, as well as the capability to easily integrate with other SPVM systems and provide interoperability with provincial systems.

The addition of SPVM brings Niche's customer total of agencies having more than 4,000 officers to seven; the company's market share also comprises more than 50% of sworn officers in Canada, which they achieved in just eight years.

SPVM's implementation of RMS began immediately following yesterday's project kick-off.



About Niche Technology and Niche RMS:

Niche Technology is a privately owned Canadian company specializing in law enforcement software. Niche Records Management System (RMS) is the only unified police information management system on the market and is used by over 80,000 sworn officers in 96 agencies worldwide. Niche's commercial-off-the-shelf solution (COTS) streamlines all aspects of operational policing, providing effective and efficient solutions for law enforcement agencies. Niche RMS is currently used by over 50% of all Canadian police officers, including Canada's federal police agency the Royal Canadian Mounted Police (RCMP), nearly 25% of all UK police officers including the Police Service of Northern Ireland, and Australia's 9,300 officer Queensland Police Service.

For more information:

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